

# sage

& COMPANY  
CHARTERED  
ACCOUNTANTS

## HOW ARE WE DOING?

WE'D LOVE YOUR FEEDBACK



01745 586360



*we're social*

WWW.SAGECO.CO.UK

# TELL US HOW WELL WE ARE DOING

As a part of our continual development and growth, we are looking for feedback on our services. This feedback is key to improving our service - we want to know we are putting maximum effort into the things that you, our customers, rate as important. We have, therefore, devised a questionnaire that allows us to compare how you rate us and what you deem to be important in an accountant.

## YOUR DETAILS

Do not feel obliged to supply your name and company details, however please feel free to do so should you so wish:

NAME:

COMPANY:

## HOW IMPORTANT IS THIS TO YOU?

PLEASE TICK WHICH BOX APPLIES

	VITAL	HIGH PRIORITY	NOT IMPORTANT	OF SOME IMPORTANCE	LOW PRIORITY
OUR UNDERSTANDING OF YOU AND YOUR BUSINESS NEEDS	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
LOOKING AFTER YOUR BUSINESS AND AFFAIRS	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
VALUE FOR MONEY	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
PROACTIVE/FORWARD THINKING APPROACH	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
OUR WORKING RELATIONSHIP WITH YOU	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
TIMELY AND EFFICIENT SERVICES	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
PRESENTATION AND EXPLANATION OF OUR SERVICES	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>



## HOW WELL DOES SAGE & CO PERFORM IN THIS AREA?

	EXCELLENT	GOOD	AVERAGE	BELOW AVERAGE	POOR
OUR UNDERSTANDING OF YOU AND YOUR BUSINESS NEEDS					
LOOKING AFTER YOUR BUSINESS AND AFFAIRS					
VALUE FOR MONEY					
PROACTIVE/FORWARD THINKING APPROACH					
OUR WORKING RELATIONSHIP WITH YOU					
TIMELY AND EFFICIENT SERVICES					
PRESENTATION AND EXPLANATION OF OUR SERVICES					

**Are there any additional services we can provide to you to support your business?**

**How would you describe Sage & Co?**

**Would you be happy to recommend our services to a friend or colleague? If so have you?**

